

**FEATURING BEST PRACTICES
OF STATE AGENCIES AND INSTITUTIONS OF THE
COMMONWEALTH OF VIRGINIA**

**Conduct Mission
Nursing Facility Advisory Committee**

**Virginia Department of Health
implemented this best practice
in April 1997**

*Qualifying under the
Best Practices catalogue*

4 Execute the Organizational Mission
43 Conduct Mission

**Best Practice Summary
(how it works, how you measure it)**

Three years ago the Center for Quality Health Care Services and Consumer Protection-Virginia Department of Health (CQHCCP-VDH), in collaboration with the Virginia Health Care Association, Virginia Association of Nonprofit Homes for the Aging, the Virginia Hospital and Health Care Association, and the State Ombudsman Program initiated a Nursing Facility Advisory Committee. This committee was developed to serve as an informal forum to address concerns involving the Federal Enforcement Process for participation in the Medicare/Medicaid Programs. The CQHCCP-VDH has implemented more than 10 regulatory bulletins and a facility recognition program for deficiency-free surveys, as a result of this committee.

Impact on the Process Organizational Performance (OUTCOMES)

This best practice has increased the communication between the CQHCCP-VDH and the Provider Community. This committee increases provider awareness of issues involving the Federal Enforcement Process and strives for creative solutions to difficult situations.

Best Practice Qualification

Part of the mission of the CQHCCP-VDH is to provide training and education programs for the health care provider community. The Nursing Facility Advisory Committee is a best practice because it achieves part of the CQHCCP-VDH mission statement through educating the Provider Community. In addition, this committee strives for creative solutions to difficult situations. This committee has made a positive impact on the quality of health care services in long-term care across the Commonwealth of Virginia.

For Additional Information

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